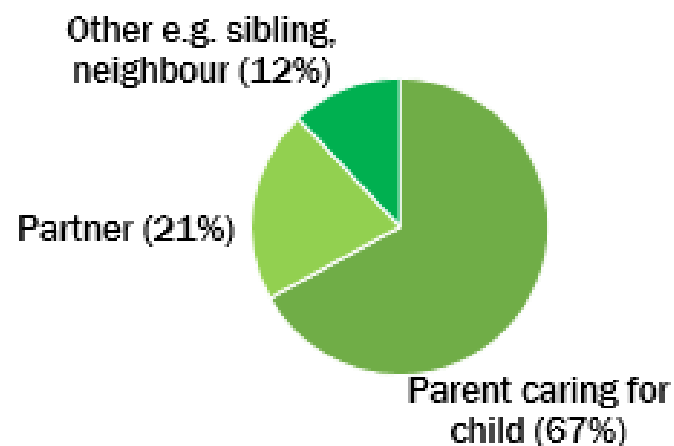


Mental Health Crisis Care Evaluation: Executive Summary Snapshot

The report presents the interim evaluation findings for the Mental Health Crisis Care Transformation Challenge Award programme. It is intended to inform commissioning discussions and capture lessons learned so far from the Safe Haven and Healios carers support pilot programme.

Healios Carers Pilot



Over **two-thirds (67%)** of attendees were parents caring for a child or children

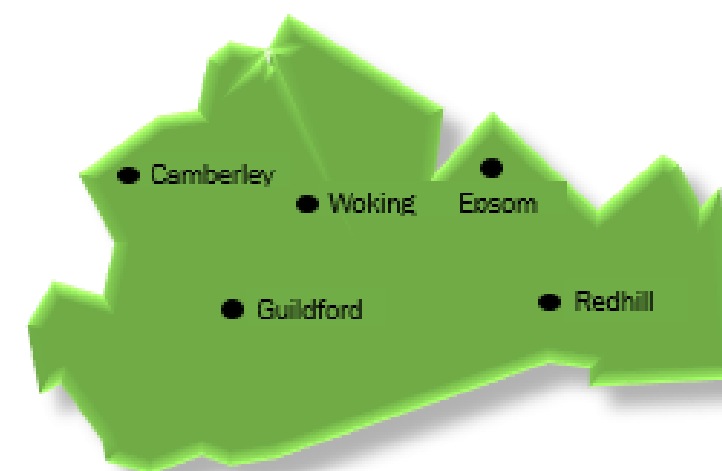


97% of those referred to the Healios pilot were contacted within two days of their referral, and **63%** attended their first session in five days or less



49% of Safe Haven visitors attend to prevent crisis symptoms from escalating further

Safe Havens

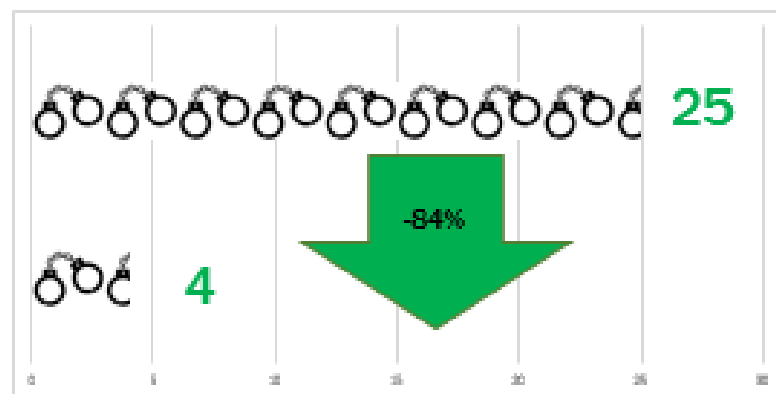


Safe Havens have opened in **5** locations across Surrey

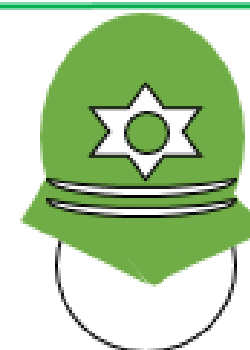
Carers using the Healios pilot have reported reductions in **distress** and **burden levels** and improvement in their **ability to function day-to-day**



Outcomes



There has been an **84%** reduction in people with mental health issues being detained in police custody

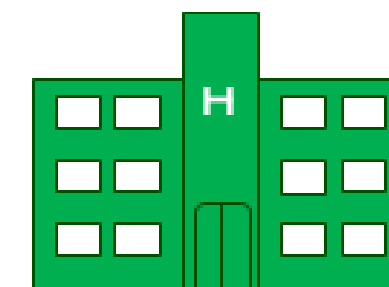


There have been **22%** fewer police deployments to mental health incidents

99% of visitors to the Safe Havens were either 'Satisfied' or 'Fairly Satisfied' with their visit



There have been over **4,000** visits to Safe Havens since they opened - this translates to **£1.2m** of potential costs avoided in A&E attendances and psychiatric liaison services



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